



## Abellio Solutions

Hazel-Insight and Abellio Solutions have teamed up to deliver a series of one-day workshops in 2010.

Building on our core themes of;

- *programme and project management,*
- *people and teams,*
- *innovation and change,*
- *process improvement, and*
- *quality management,*

we have carefully combined our experience, knowledge, and techniques to create a series of workshops that address major concerns that organisations have today. Following on from our earlier events - delivering value, making change happen – we are highlighting **project management issues** for our next workshop.

As previously, the workshop aims for an interactive format, in which you will complete your own workbook for you to use, refer to, and build upon afterwards.

*These workshops are supported by The Digital Factory Project which is delivered by the University of Sunderland's Institute for Automotive and Manufacturing Advanced Practice (AMAP).*

*The project aims to deliver real performance improvements to industries and has already delivered over 5800 learning opportunities and has assisted over 500 firms ranging from SME's to international organisations based within the North East region.*

## Projects - People and Process

Friday 19<sup>th</sup> March. 2010, 09.30 - 16.00

- *How do you know your team is competent?*
- *How do you know it can work together?*
- *Is the schedule realistic?*
- *How will you measure progress?*
- *How will you handle a crisis or revitalise a stalled project?*

This workshop makes you take a fresh look at your thinking for Project Management, helping you to think more creatively, more inclusively, and ultimately be more results-focussed.

Project Management is an over-used term - we deconstruct it into components; people, processes, risk, measures - both quality and attainment. Crucially, we continuously focus on systematically planning, doing and checking your project.

Processes and models such as PRINCE2, are reviewed, and their insights tempered with the many years of experience that the presenters bring to this workshop.

The venue – *the Sunderland Marriott Hotel, Queens Parade, Sunderland, SR6 8DA* – has been chosen for its excellent facilities, its restaurant buffet, and its years of experience in hosting such events.

***Because effective training isn't just about attending courses - with each of these workshops we are offering an on-site, follow-up meeting (up to 1½ hours) to deepen your experience and keep the momentum going.***

***“Please book me places on the following workshop”***

No.  
Places

**Projects – People and Process**

**Delegate rate £ 195.00\* per day includes three-course lunch & refreshments.**

**\* ‘pay half, get half free’ – do you qualify? Ask!**

**Name:** \_\_\_\_\_

**Company:** \_\_\_\_\_

**Address:** \_\_\_\_\_

**Tel:** \_\_\_\_\_

**Email:** \_\_\_\_\_

**Invoice Address (including the person to whom the invoice should be addressed)**

**Name:** \_\_\_\_\_

**Company:** \_\_\_\_\_

**Address:** \_\_\_\_\_

If you require a quote to obtain a purchase order, please tick here:

If you have any special dietary, or access, requirements please detail these below:

\_\_\_\_\_  
\_\_\_\_\_  
\_\_\_\_\_

By linking Abellio Solutions' experience in process improvement, capability assessment, risk, quality and project management, together with Hazel-Insight's experience in systematic, consistent innovation, team and personality assessment techniques, we are able to bring you two extraordinarily valuable workshops.

Together, Abellio Solutions and Hazel-Insight demonstrate a capability, probably unique in the North East, to present timely, practical and creative solutions to clients' problems.

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**Peter Comer**, Principal Consultant of Abellio Solutions, has many years of experience in project and programme management, capability maturity modelling, business and software process improvement, quality management systems, risk management, and the application of metrics in industry. Peter is a certified PRINCE2 Practitioner and qualified ISO 9001 Auditor (Quality Systems), as well as a Member of the British Computer Society, and formerly the IEEE Computer Soc., and ACM.

**Helen M Edwards** shares her time as Principal Consultant at Hazel Insight with the University of Sunderland where she is Professor of Software Engineering. She has led several successful government-funded systems change projects with industry and leads our innovation training using TRIZ. She specialises in innovation and risk management and is a certified PRINCE2 Practitioner. She is also accredited for administering MBTI personality assessments and leads the team development workshops. Helen is a Chartered Engineer and a Fellow of the British Computer Society.

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## Other Workshops from



## Abellio Solutions

### One Day Workshops

#### Innovation - Types and Techniques

##### Delivering Value

##### Making Change Happen

##### Projects - People and Process

### TRIZ Innovation Workshops

#### TRIZ Overview

#### Fundamental Tools

#### Process and Advanced Techniques (Pt 1)

#### Process and Advanced Techniques (Pt 2)

#### TRIZ Specifically for Your Situation

All our workshops can be customised for in-house delivery. For more information contact:

**Helen Edwards**

[helen@hazel-insight.co.uk](mailto:helen@hazel-insight.co.uk)

or

**Peter Comer**

[peter@abelliosolutions.co.uk](mailto:peter@abelliosolutions.co.uk)



**Abellio Solutions**

